**CURRICULUM VITAE**

|  |  |  |
| --- | --- | --- |
| **PERSONAL DETAILS** | | |
|  | Full name: | DANG THI LINH GIANG |
| Job: | Tester |
| Date of birth: | June 14th, 1993 |
| Sex: | Female |
| Marital status: | I am married and have a child |
| Current Address: | 174 Phuong Canh Street, Nam Tu Liem District, HN |
| Phone number: | 0914.601.993 |
| Email: | Giangdtl93@gmail.com |

|  |  |
| --- | --- |
| **EDUCATION BACKGROUND** | |
| 2012 - 2016 | Trade Union University - Major in Banking and Finance  http://www.dhcd.edu.vn/ |
| Course: Software Testing at Hanoi Tester Center  http://testerhn.com/ |
| Course: Software Testing at BachKhoa-Aptech  https://bachkhoa-aptech.edu.vn/ |
| The 3E English Center  https://www.facebook.com/1975.NGUYENPHUONGTHAO |

|  |  |  |
| --- | --- | --- |
| **PARTICIPATION IN PROJECTS** | | |
| **ITC Infrastructure and Technology Joint Stock Company** | | |
| From: 10/2018  To: 02/2020 | Project name | * Introductions website * Sales website |
| Position and role | Tester |
| Project description | - Display correct content and location as desired in CRM: Homepage, About, News, Contact, Collection, Products, Cart, Payment,...  - Search feature returns exact/ relevant results with the keyword  - Apply the right products and prices when there is a discount/ promotion event  - Orders are successfully saved on the system  - The amount of inventory/ pending is accurately added / subtracted  - Other configuration |
| Using tools | Internal bugs management system, Word/Excel, Screen capture tool |
| Products | - <https://moolez.vn/>  - <https://omamorispa.com/>  - <https://hungphuctrading.com/>  - … |
| **SAF Smart Technology Solution Joint Stock Company** | | |
| From:11/2017  To: 09/2018    & | Project name | Customer Relationship Management Software |
| Position and role | BA, Tester |
| Project description | - Customer Management  - Manage transactions  - Customer care features before and after sales (Make appointment, call, send mail, ...)  - Create campaigns using templates  - Report  - Setting |
|  | | |
|  | Project name | Online Learning Website |
| Position and role | Tester |
| Project description | * Student features   - Register the course  - Take the test (If any)  - Ask questions, answers  - Course evaluation  - Get a certificate   * Teacher features   - Post lectures, quizzes, score completed  - Answer the question   * Other function   - Content moderation (Course, questions, answers, reviews)  - Notification  - Certification  - … |
|  | | |
|  | Project name | ‘Wake-up’ revenue and expenditure management application |
| Position and role | Tester |
| Project description | - Manage revenue - expenditure transactions  - Statistics and reports on revenue - expenditure  - Give a warning based on the 6 jars rule  - Advice from expert |
|  | Using tools | Trello Software, Postman, Word/Excel, Screen capture tool |
| **Ominext Group Joint Stock Company** | | |
| From: 2016  To: 11/2017 | Project name | Clinical trials software |
| Position and role | Tester |
| Project description | * Admin   - Manage volunteer participation  - Manage survey questions  - Manage survey time  - System mail settings  - …     * User   - Information survey program  - Questionnaire survey  - Schedule  - … |
| Using tools | Google drive, Postman, Word/Excel, Bugs management system, Screen capture tool |

|  |
| --- |
| **JOBS DESCRIPTION** |
| - Test planning  - Write test case and test environment preparation (Desktop, Ipad, Mobile)  - Perform checking and reporting bugs to the management system  - Track the progress of bug handling  - Trouble checking has been individually fixed and integrated with related modules  - Receive customer comments before, during and after test run and product handover  - Support for end users to use the software (Prepare manuals) |

|  |
| --- |
| **CAREER OBJECTIVE** |
| I want to work in a professional environment. I hope that I will have a favorable working environment which motivates me to develop myself and do well at the job, learn more knowledge and life skills from colleagues. In addition, I am a sociable person, have solidarity and have the ability to work in teams as well as independently in environments with high pressure.  Because of the skills and experience outlined above, I believe that I can fully meet the requirements of the company. Working according to my hobby and specialization is my desire. Tester is my job to be connected with me for a long time. |